



VITTORAZI MOTORS s.a.s

Sede operativa: via Marche, 1/3/5 62010 Morrovalle (MC)

Sede legale: via Roma, 182 62010 Montecosaro Scalo (MC)

Cod.Fisc. P.IVA 01376410435 **Tel/Fax** +39.0733.866585

e-mail: info@vittorazi.com **web:** www.vittorazi.com

REQUEST OF WARRANTY

BEFORE FILL AND SEND THIS FORM, PLEASE CONSULT THE WARRANTY SECTION ON THE USER MANUAL RELATIVE TO YOUR ENGINE. WE NOT AUTHORIZE ANY KIND OF OPERATION ON THE ENGINE AFTER THE DAMAGE. JUST CONTACT SOON OUR COMPANY AND FOLLOW OUR INSTRUCTION.

WE NEED TO RECEIVE:

- THE LARGEST NUMBER OF INFORMATION ABOUT THE PROBLEM
- DETAILED PICTURES ABOUT THE DAMAGE
- A PICTURE OF THE SERIAL NUMBER OF THE ENGINE
- DETAILED PICTURES OF THE COMPLETE AND ASSEMBLED PARAMOTOR
- DETAILED PICTURES ABOUT RUBBER MOUNTS OF ENGINE AND EXHAUST PIPE
- DETAILED PICTURES ABOUT PROPELLER, INCLUDED THE CODE.

WE WILL INVESTIGATE ABOUT THE KIND OF DAMAGE, THE POSSIBLE REASONS, ANY RESPONSIBILITY.

IMPORTANT. EVERY PARTS RECOGNIZED UNDER WARRANTY HAVE TO BE SENT BACK TO OUR COMPANY FOR FISCAL REASONS. IF REQUIRED FOR THE CORRECT EVALUATION OF THE CASE, WE COULD NEED TO RECEIVE URGENTLY THE DAMAGED PARTS OR THE COMPLETE ENGINE.

NOTE: THE REPLACEMENT PARTS WILL BE SHIPPED ONLY AFTER THE RECOGNITION OF THE WARRANTY, IN ACCORD WITH THE PREVIOUS STEPS. THE DURATION OF THIS PROCESS DEPENDS MAINLY FROM THE ACCURACY, COLLABORATION AND QUICKNESS OF THE CLIENT.

WE REMEMBER THAT EVERY SHIPPING COST WILL BE CHARGED TO THE CUSTOMER (SHIPPING COSTS TO RECEIVE THE DAMAGED PARTS AND SHIPPING COSTS TO SEND THE REPLACEMENT PARTS). THIS CONDITION CONCERNS THE VITTORAZI COMPANY AND ALSO THE CENTER OF ASSISTANCE/DEALERS/MANUFACTURE.

PLACE AND DATE OF DAMAGE
CUSTOMER NAME AND SURNAME
CUSTOMER E-MAIL ADDRESS AND PHONE NUMBER
DEALER OR SELLER
PARAMOTOR MODEL AND BRAND
DATE OF PURCHASE OF THE PARAMOTOR (PLEASE INCLUDE A COPY OF THE PURCHASE DOCUMENT)
ENGINE MODEL AND SERIAL NUMBER
MODEL, MATERIAL, MEASURE OF PROPELLER AND MAX RPM OF THE ENGINE
TYPE OF GASOLINE USED
TYPE OF OIL USED AND % OF MIXTURE
HOURS OF WORKING OF THE ENGINE

OPERATIONS ON THE ENGINE (REPARATIONS, MAINTAINANCE, UPDATINGS)
ACCIDENTS OCCURRED DURING THE WHOLE LIFETIME (PLEASE GIVE A SHORT DESCRIPTION, EVEN IF THE ACCIDENT WAS IRRELEVANT)
DESCRIPTION OF THE DAMAGE
OTHER HELPFUL INFORMATION

THIS FORM HAVE TO BE COMPLETELY FILLED TO OBTAIN A RESPONSE.
ANY FALSE OR INCORRECT INFORMATION INVOLVES THE LOSS OF WARRANTY.
THE REQUEST OF WARRANTY HAVE TO BE DONE AND SENT WITHIN A WEEK FROM THE DAMAGE.

Please sign this form and send by fax (+39.0733.866585) or scan by e-mail (info@vittorazi.com)

The signer assumes full responsibility for the veracity of the statements.
